

## **SQA Results Day – 4 August 2020**

On Results Day and in the days following, Ellon Academy will be operating a call back service where your child has one or more of the following queries:

- I didn't get my certificate or MySQA text/email and need to know my results
- I think something is wrong or missing from my certificate
- One or more of my results looks wrong
- I may need to change one or more of my subjects

The link below is to an electronic form to manage queries. For your convenience, the link will be sent by Groupcall email on 3 August to your inbox. The link will also be posted on the Ellon Academy school website.

[https://forms.office.com/Pages/ResponsePage.aspx?id=BpPZ\\_i1NCUSVndDttzBKCw15nWANUipGkQs1n2P-2hZUM1JSRDYwM0E4OEU4TVA0T0dFQTA4Wk1NMI4u](https://forms.office.com/Pages/ResponsePage.aspx?id=BpPZ_i1NCUSVndDttzBKCw15nWANUipGkQs1n2P-2hZUM1JSRDYwM0E4OEU4TVA0T0dFQTA4Wk1NMI4u)

The information will be passed to the most appropriate person who will call you back to discuss your query. We will aim to call you back within 48 hours. However, we would be grateful for your patience in the event of heavy demand for the call back service.

There will also be a remote telephone service on Tuesday 4 and Wednesday 5 August using the school number - 01358 281150 - should you encounter any difficulties with the electronic form or not have access to technology.

Due to the current national health rules and Lockdown restrictions, there will be no face-to-face meetings or staff in school on Results Day. Therefore, to avoid disappointment, please do not attend school hoping to see or speak to someone about your child's results.

Principal Teachers of Guidance are offering appointments to begin the process of changes to subjects on the afternoon of Monday 10 August. Please fill in the electronic call back form to arrange an appointment.